

### **Information regarding UPI / BQR payment done through UPCL website**

Dear consumer, if you have paid your dues from UPCL website through UPI / BQR mode during the period from Dec-2019 to Sep-2020 and which is not adjusted in your bill, pls send email to [epayment@upcl.org](mailto:epayment@upcl.org) and [upclonlinepayment@gmail.com](mailto:upclonlinepayment@gmail.com) with following documents/details for verification of payment:

#### **Subject: UPI /BQR payment from UPCL website**

1. Electricity Account No., Consumer Name, date of payment, name of UPI app
2. Bank statement from the date of payment till current date.
3. Proof of payment (screenshot of UPI app, transaction details, complaint in UPI etc.)
4. Bank Account No, Account Holder Name, IFSC Code of account from which the payment is debited.