

- (15) Where a new connection does not require extension of its distributing mains or laying of new distributing mains or commissioning a new substation, the Licensee shall be under obligation to energize the connection through a correct meter within 15 days from the date of application.

[Here date of application shall be the date of receiving application form complete in all respects in the appropriate format, as required by the Distribution Licensee, along with documents showing payment of necessary charges and other compliances.]

- (16) Where a new connection requires extension of distributing mains or laying of new distributing mains or commissioning of a new substation, the Licensee shall inform such Applicant the time required to give the supply and the same shall not exceed:

- (a) 60 days if only extension of distributing mains is required.
(b) 90 days if commissioning of new 11/0.4 kV substation is required.
(c) 180 days if commissioning of new 33/11 kV substation is required.

- (17) If the Licensee fails to provide connection to an Applicant within the period specified above, he shall be liable to pay penalty @ Rs 5 per Rs 1000 (or part thereof) of the amount deposited by the Applicant subject to a maximum of Rs. 1000 for each day of default.

- (18) Without prejudice to the penalty levied on the Licensee, if the Licensee fails to provide connection to an Applicant within the period specified above, he shall be liable to pay a compensation @ Rs 5 per Rs 1000 (or part thereof) to the Applicant on the amount deposited by the Applicant subject to a maximum of Rs. 500 for each day of default.

Provided that the total amount of compensation shall be limited to the amount deposited by the applicant.

- (19) Licensee shall submit to the Commission monthly division-wise report on delay in release of New LT Connections as per Annexure-VI and shall deposit the