



REGISTERED POST

No. 1515

UPCL/RM/B-9

dated: 28-05-2011

1. M/s. Sai Computers Consultancy, Sai Dham, Victoria Park, Meerut.
2. M/s. CSMC Pvt. Ltd., G-6, Roots Tower, Laxmi Nagar, District Center, Delhi-92.

Sub: Computer Billing of consumers having load upto 75 KW covered under Rate Schedule RTS-1, RTS-4 & RTS-6 & load upto 25 KW covered under Rate Schedule RTS-2 & 7 w.e.f. 01-05-2011 as per tariff approved by Hon'ble UERC vide its order dated 24-05-2011.

Please find enclosed herewith a copy of UPCL's O.M. No.-1496/UPCL/RM/B-9, dated 26-05-2011 (**Annexure-A**) vide which revised tariff applicable w.e.f. 01-05-2011 is notified. The revised Rate Schedule shall replace the existing Rate Schedules which were applicable from 01-04-2010 and the revised Rate Schedules shall come into effect from 01-05-2011, provided that the consumption of consumers recorded through meter reading taken for the first time on enforcement of the tariff would be (i) billed at new tariff rates w.e.f. 01-05-2011, in the cases where meter reading is / has to be taken through MRI and, (ii) bifurcated on pro-rata basis for billing at old tariff and new tariff rates in other cases.

As discussed with the representatives of the billing agents and Executive Engineers, CBSC, Garhwal / Kumaon Zone on 28-05-2011 in a meeting held at Urja Bhawan, the following changes / modifications are required to be made in the existing computer billing program:

1. Rate Schedule RTS-1: Domestic

1.1 Supply Type-10: (Other Domestic Consumers)

The existing consumers in this supply type i.e. domestic consumers not covered under supply type – 11, 12, 13, 14, 15, 16, 17 & 18 shall continue to be billed in this supply type. The revised rate of charge for this supply type shall be as under:

(a) Where load is upto 4 KW

- Fixed Charge	-	Rs. 25/Month
- <u>Energy charge</u>		
Upto 100 units p.m.	-	Rs. 2.25/Kwh
101-200 units p.m.	-	Rs. 2.50/Kwh
Remaining units p.m.	-	Rs. 2.80/Kwh
- Additional Surcharge	-	Rs. 2/Month

(b) Where load is above 4 KW

- Fixed Charge	-	Rs. 60/Month
----------------	---	--------------

-	<u>Energy charge</u>		
	Upto 100 units p.m.	-	Rs. 2.25/Kwh
	101-200 units p.m.	-	Rs. 2.50/Kwh
	Remaining units p.m.	-	Rs. 2.80/Kwh
-	Additional Surcharge	-	Rs. 4/Month

1.2 Supply Type-11: (Life line below poverty line and Kutir Jyoti consumers having load upto 1 KW and consumption upto 30 units per month)

The existing consumers in this supply type will continue to be billed in this supply type. The revised rate of charge for this supply type shall be as follows:

a. If consumption is upto 30 units per month

-	Fixed Charge	-	Rs. 5/Month
-	Energy charge	-	Rs. 1.50/Kwh
-	Additional Surcharge	-	Rs. 1/Month

b. If consumption is more than 30 units per month

-	Fixed Charge	-	Rs. 25/Month
-	<u>Energy charge</u>		
	Upto 100 units p.m.	-	Rs. 2.25/Kwh
	101-200 units p.m.	-	Rs. 2.50/Kwh
	Remaining units p.m.	-	Rs. 2.80/Kwh
-	Additional Surcharge	-	Rs. 2/Month

1.3 Supply Type-12: (Consumers in snow bound areas shown in Rate Schedule RTS-1A)

The existing consumers in this supply type will continue to be billed in this supply type. The revised rate of charge for this supply type shall be as follows:

-	Fixed Charge	-	Rs. 5/Month
-	Energy charge	-	Rs. 1.50/Kwh
-	Additional Surcharge	-	Rs. 1/Month

1.4 Supply Type – 13: (Un-metered Supply in Rural (Other) Areas)

The existing consumers in this supply type will continue to be billed in this supply type. The revised rate of charge for this supply type shall be as follows:

-	Fixed charge	-	Rs. 260/Month/Connection
-	Additional Surcharge	-	Rs. 2/Month

1.5 Supply Type – 15: (Un-metered Supply in Rural (Hilly) Areas)

The existing consumers residing in hilly areas will continue to be billed in this supply type. The rate of charge for this supply type shall be as follows:

- Fixed charge - Rs. 125/Month/Connection
- Additional Surcharge - Rs. 2/Month

Note: Hill areas for this purpose shall be district Pithoragarh, Almora, Bageshwar, Chamoli, Uttarkashi, Tehri, whole tract of Rudraprayag. Apart from above, Chakarata and Mussoorie tehsil of Dehradun district, Nainital tehsil of Nainital district, part of Ram Nagar tehsil after leaving remaining regularized region of Ram Nagar, part of Tanakpur municipality limit after leaving remaining part of Champawat district and part of Kotdwar municipal limit after leaving remaining part of Pauri district are also included.

1.6 Supply Type – 14: (Consumers having load upto 2 kW and using some portion of their domestic / residential premises for business / other purposes)

The existing consumers in this supply type will continue to be billed in this supply type. The revised rate of charge for this supply type shall be as follows:

- (a) Where consumption is upto 200 kWh/month
 - Fixed Charge - Rs. 25/Month
 - Energy charge
 - Upto 100 units p.m. - Rs. 2.25/Kwh
 - 101-200 units p.m. - Rs. 2.50/Kwh
 - Additional Surcharge - Rs. 2/Month
- (b) Where consumption is more than 200 kWh/month
 - Fixed Charge - Rs. 25/KW/Month
 - Energy charge - Rs. 4.10/kWh

1.7 Supply Type – 16: (Family Pensioners of UPCL)

Corporate Office vide its O.M. No.-1715/UPCL/RM/L-99, dated 23-12-2009 (**Annexure-B**) ordered that the billing of family pensioners of UPCL shall be done similar to the consumers as covered under Rate Schedule RTS-1 and Supply Type-16 shall be created by Data Processing Centers for billing of these consumers. Concerned Distribution Divisions were directed to ensure to advice the particulars of these consumers in this supply type through Card Code-CC-BCD. The rate of charge for this supply type is as follows:

S. No.	Category / Status of Employees / Pensioners	Monthly Fixed Charge	Maximum monthly energy consumption allowed
1	Class-IV employees & Operating Staff	Rs. 65.00	200/kWh
2	Class-III employees	Rs. 100.00	300/kWh
3	Junior Engineers & equivalent posts	Rs. 180.00	450/kWh
4	Assistant Engineers / Executive Engineers & equivalent posts	Rs. 250.00	600/kWh
5	Deputy General Manager & equivalent posts	Rs. 350.00	750/kWh
6	General Manager & equivalent posts and above	Rs. 425.00	900/kWh

The excess of energy consumption over and above as given in the above table shall be charged @ Rs. 1.40/kWh.

All other conditions of Tariff shall be the same as applicable to the consumers covered under RTS-1 (Domestic). The Executive Engineers of concerned Distribution Divisions are also directed to create a new book for billing of such family pensioners of UPCL (consumers). While advising the data of these consumers in the BCD Form, the category code of the family pensioners shall also be advised through Card Code-CC-16 as follows:

S. No.	Category of the family pensioner	Field Code	Data
1	Class-IV employees & Operating Staff	70	A
2	Class-III employees	70	B
3	Junior Engineers & equivalent posts	70	C
4	Assistant Engineers / Executive Engineers & equivalent posts	70	D
5	Deputy General Manager & equivalent posts	70	E
6	General Manager & equivalent posts and above	70	F

1.8 Supply Type – 17: (Employees and Pensioners of UJVNL)

Usage of electricity for domestic purposes covered under Rate Schedule RTS-1 by Employees and Pensioners of UJVNL shall be billed under Supply Type-17. In this connection, the instructions issued vide UPCL's O.M. No.-8352/MD/UPCL/C-8, dated 27-10-2010 (**Annexure-C**) shall be followed by the concerned officers of UPCL / agency. The rate of charge for this supply type shall be as follows:

(a) Where load is upto 4 KW

- Fixed Charge - Rs. 25/Month

- Energy charge
- Upto 100 units p.m. - Rs. 2.25/Kwh
- 101-200 units p.m. - Rs. 2.50/Kwh
- Remaining units p.m. - Rs. 2.80/Kwh
- Additional Surcharge - Rs. 2/Month

(b) Where load is above 4 KW

- Fixed Charge - Rs. 60/Month
- Energy charge
- Upto 100 units p.m. - Rs. 2.25/Kwh
- 101-200 units p.m. - Rs. 2.50/Kwh
- Remaining units p.m. - Rs. 2.80/Kwh
- Additional Surcharge - Rs. 4/Month

All other conditions of Tariff (except that delayed payment surcharge shall not be levied on these consumers) shall be the same as applicable to the consumers under Rate Schedule RTS-1 (Domestic).

1.9 Supply Type – 18: (Employees and Pensioners of PTCUL)

Usage of electricity for domestic purposes covered under Rate Schedule RTS-1 by Employees and Pensioners of PTCUL shall be billed under Supply Type-18. In this connection, the instructions issued vide UPCL's O.M. No.-8352/MD/UPCL/C-8, dated 27-10-2010 (**Annexure-C**) shall be followed by the concerned officers of UPCL / agency. The rate of charge for this supply type shall be as follows:

(a) Where load is upto 4 KW

- Fixed Charge - Rs. 25/Month
- Energy charge
- Upto 100 units p.m. - Rs. 2.25/Kwh
- 101-200 units p.m. - Rs. 2.50/Kwh
- Remaining units p.m. - Rs. 2.80/Kwh
- Additional Surcharge - Rs. 2/Month

(b) Where load is above 4 KW

- Fixed Charge - Rs. 60/Month
- Energy charge
- Upto 100 units p.m. - Rs. 2.25/Kwh
- 101-200 units p.m. - Rs. 2.50/Kwh
- Remaining units p.m. - Rs. 2.80/Kwh
- Additional Surcharge - Rs. 4/Month

All other conditions of Tariff (except that delayed payment surcharge shall not be levied on these consumers) shall be the same as applicable to the consumers under Rate Schedule RTS-1 (Domestic).

2. Rate Schedule RTS-2: Non-Domestic
2.1 Supply Type-20: (Other Non-Domestic Consumers having load upto 25 kW)

The existing consumers in this supply type will continue to be billed in this supply type. The revised rate of charge in this supply type shall be as follows:

- Fixed Charge - Rs. 25/kW/Month
- Energy charge - Rs. 4.10/Kwh

2.2 Supply Type-21: (Non-Domestic Consumers in Snow Bound Areas having load upto 1 KW shown in Rate Schedule RTS-1A)

The existing consumers in this supply type will continue to be billed in this supply type. The revised rate of charge for this supply type shall be as follows:

- Fixed Charge - Rs. 5/Month
- Energy charge - Rs. 1.50/Kwh
- Additional Surcharge - Rs. 1/Month

2.3 Supply Type-23: (Non-Domestic Consumers in Snow Bound Areas having load above 1 KW & upto 4 KW shown in Rate Schedule RTS-1A)

The existing consumers in this supply type will continue to be billed in this supply type. The revised rate of charge for this supply type shall be as follows:

- Fixed Charge - Rs. 5/Month
- Energy charge - Rs. 2.00/Kwh
- Additional Surcharge - Rs. 1/Month

2.4 Supply Type-26: (Non-Domestic Consumers in Snow Bound Areas having load above 4 KW shown in Rate Schedule RTS-1A)

The existing consumers in this supply type will continue to be billed in this supply type. The revised rate of charge for this supply type shall be as follows:

- Fixed Charge - Rs. 10/Month
- Energy charge - Rs. 3.00/Kwh
- Additional Surcharge - Rs. 1/Month

2.5 Supply Type-22: ((i) Government / Municipal Hospitals (ii) Government / Government Aided Educational Institutions, (iii) Charitable Institutions registered under the Income Tax Act, 1961 and whose income is exempted from tax under this Act.) having load upto 4 KW

The existing consumers in this supply type will continue to be billed in this supply type. The revised rate of charge for this supply type shall be as follows:

- Fixed Charge - 25/kW/Month
- Energy charge - Rs. 3.40/Kwh

2.6 Supply Type – 24: ((i) Government / Municipal Hospitals (ii) Government / Government Aided Educational Institutions, (iii) Charitable Institutions registered under the Income Tax Act, 1961 and whose income is exempted from tax under this Act.) having load above 4 KW, but upto 25 KW.

The existing consumers in this supply type will continue to be billed in this supply type. The revised rate of charge for this supply type shall be as follows:

- Fixed Charge - 25/kW/Month
- Energy charge - Rs. 3.40/Kwh

Note: All consumers having load above 25 KW covered under Rate Schedule RTS-2 shall be billed at the billing system of Key Consumer Cell (KCC) at Corporate Office.

3. Rate Schedule RTS-4: Private Tube Wells / Pumping Sets

The bills in this category shall be continue to be raised twice in a year only i.e. by end of December (for period June to November) and end of June (for period December to May).

3.1 Supply Type – 40: (Un-metered Supply in Rural Areas)

The existing consumers in this supply type will continue to be billed in this supply type. The revised rate of charge for this supply type shall be as follows:

Fixed charge - Rs. 165.00 /BHP/Month
Plus
Rs. 20 per connection per month for lighting load of not more than two lamps.
Additional Surcharge- Rs. 4/BHP/Month

3.2 Supply Type – 41: (Un-metered Supply in Urban Areas)

The existing consumers in this supply type will continue to be billed in this supply type. The revised rate of charge for this supply type shall be as follows:

Fixed charge - Rs. 165.00 /BHP/Month
Plus
Rs. 20 per connection per month for lighting load of not more than two lamps.
Additional Surcharge- Rs. 4/BHP/Month

3.3 Supply Type – 42: (Metered Supply)

The existing consumers in this supply type will continue to be billed in this supply type. The revised rate of charge for this supply type shall be as follows:

- Fixed charge - Nil
- Energy charge - Rs. 1.00/Kwh
- Additional Surcharge - Rs. 4/BHP/Month

4. Rate Schedule RTS-6: Public Water Works

4.1 Supply Type – 60 (Public Water Works)

The existing consumers in this supply type will continue to be billed in this supply type. The revised rate of charge for this supply type shall be as follows:

- Fixed Charge - 20/kW/Month
- Energy charge - Rs. 3.45/KVAh
- Additional Surcharge - Rs. 11/KW/Month

5. Rate Schedule RTS-7: LT & HT Industry

5.1 Supply Type – 70: (Consumers other than Atta Chakkis having contracted load upto 25 KW)

The existing consumers in this supply type shall continue to be billed in this supply type. The revised rate of charge for this Supply Type shall be as follows:

- Fixed charge - Rs. 85/KW/Month of the contracted load
- Energy charge - Rs. 3.35/Kwh
- Minimum Consumption Guarantee - 75kWh/kW of contracted load/month (900 kWh/kW of contracted load/annum)

5.2 Supply Type – 71: (Atta Chakkis having contracted load upto 25 KW)

The existing consumers in this supply type shall continue to be billed in this supply type. The revised rate of charge for this Supply Type shall be as follows:

- Fixed charge - Rs. 85/KW/Month of the contracted load
- Energy charge - Rs. 3.35/Kwh
- Minimum Consumption Guarantee - 40kWh/kW of contracted load/month (480 kWh/kW of contracted load/annum)

Note: All consumers having load above 25 KW covered under Rate Schedule RTS-7 shall be billed at the billing system of Key Consumer Cell at Corporate Office.

6. Other Provisions

6.1 Minimum Consumption Guarantee Charge:

In case of consumers covered under Rate Schedule RTS-7, the minimum consumption guarantee charges will be levied on monthly basis when monthly consumption is less than the units specified for monthly minimum consumption guarantee (MCG). In case Cumulative actual consumption from the beginning of financial year exceeds the units specified for annual minimum consumption guarantee (MCG) no further billing of monthly MCG shall be done. Differential paid in excess of actual billing shall be adjusted in the bill for month of March, 2012 as follows:

= *Billed consumption during the year minus (actual consumption during the year or minimum consumption guarantee for the year, whichever is higher)*

Data for excess consumption and energy charge charged and adjusted on account of levy of MCG shall be maintained separately by Data Processing Centres.

6.2 Rebate for consumers using Solar Water Heating System:

Rebate for using Solar Water Heating System shall be payable to all categories @ Rs. 100 per 100 Ltr. capacity or part thereof of the heating system per month.

6.3 Rebate for availing supply at voltage higher other than base voltage:

The existing system for allowing high voltage rebate shall continue to be applicable. According to the existing system, the following is provided in case of consumers having load upto 100 BHP/75 KW:

“If the supply is given at voltage above 400 Volts and upto 11 kV, a rebate of 5% would be admissible on the Rate of Charge. Similarly, supply above 11 kV shall be eligible for rebate of 7.5% on the Rate of Charge.”

6.4 Low Power Factor Surcharge:

Low Power Factor Surcharge shall be payable in Rate Schedule RTS-2, RTS-6 and RTS-7 categories as follows:

- (i) In respect of the consumers without Electronic Tri Vector Meters, who have not installed shunt capacitors of appropriate ratings and specifications, a surcharge of 5% on the current energy charges shall be levied.
- (ii) For consumers with Electronic Tri Vector Meters, a surcharge of 5% on current energy charges will be levied for having power factor below 0.85 & a surcharge of 10% will be levied for having power factor below 0.80

6.5 Billing in case of defective (ADF / IDF), meter not read / not accessible (NA / NR) and defective reading (RDF) cases:

- (i) NA/NR Cases (except cases as mentioned at para (ii) below)

The energy consumption shall be assessed and billed as per average consumption of last one year average consumption, which shall be subject to adjustment when actual reading is taken.

- (ii) Domestic metered consumers in Rural areas whose meters are not being read.

In case of Domestic metered consumers in Rural Areas whose meter readings are not being taken shall now be billed provisionally on the following normative levels of consumption subject to adjustment based on actual meter reading:

Domestic (Rural – Hilly Areas) - 30 KWH/KW/Month
Domestic (Rural – Other Areas) - 50 KWH/KW/Month

- (iii) New connections and conversion of un-metered connections into metered ones

Only for new connections and conversion of un-metered connections into metered ones, the billing shall be done at the following normative levels of consumption and such billing shall be subject to adjustment as and when actual reading is taken:

Category	Normative Consumption
RTS-1: Domestic (Urban)	100 kWh/kW/month
RTS-1: Domestic (Rural-Hilly Areas)	30 kWh/kW/month
RTS-1: Domestic (Rural-Other Areas)	50 kWh/kW/month
RTS-2: Non-domestic (Urban)	150 kWh/kW/month
RTS-2: Non-domestic (Rural)	75 kWh/kW/month
RTS-4: Private Tube Wells	70 kWh/BHP/month
RTS-7: LT Industry	150 kWh/kW/month

- (iv) ADF/IDF/RDF Cases

In case of defective meter (ADF/IDF) and defective reading (RDF) cases, the consumers shall be billed on the basis of average consumption of past three billing cycles immediately preceding the date of meter being found or being reported defective.

6.6 Billing in case of defective meter, meter not read / not accessible and defective cases (IDF / ADF / RDF / NA / NR), where consumption of past 3 billing cycles is not available:

In such cases billing shall be done as per table given in para-6.5 (iii) above. This billing shall be done for the period till actual meter reading is not available. In case of NA / NR cases billing shall be adjusted according to actual meter reading by the data processing centre whenever the actual meter reading is available. In case of IDF, ADF (same reading) & RDF cases where meter is found defective, billing of such period shall be revised on the basis of consumption of 3 months from the date the meter is replaced and actual reading is available by division offices. However, in case of IDF / ADF / RDF cases wherein meter is found OK on next reading / checking, adjustment will not be allowed by the data processing center and the same will be allowed manually by divisional officers after ensuring the accuracy of meter and meter reading.

6.7 Delayed Payment Surcharge:

- (a) For all consumers except covered under Rate Schedule RTS-4 (Private Tube-wells / Pumping Sets):

15 days grace period beyond the last date for payment printed on the bill will be continued to all consumers without any Delayed Payment Surcharge (DPS). DPS shall be calculated taking a month (starting from the next day of the due date of the bill) as the unit. Accordingly, DPS for the full month will be payable if payment is made after the due date, even if the delay is of only for part of the month. The total amount including DPS should be clearly indicated in the bill itself, payable on different dates after the due date, after allowing for the grace period of 15 days and taking month as the unit. Such charges realisable for different period of delay on a bill of Rs. 100 will be as shown in the Table below:

Amount payable by Due date	Rs. 100/-	
Due Date	1 st April 2011	
	<u>Amount Payable</u>	
On or Before	After	After
16 th April 2011	16 th April 2011	1 st May 2011
Rs. 100/-	Rs. 101.25	Rs. 102.50

- (b) For consumers covered under Rate Schedule RTS-4 (Private Tube-wells / Pumping Sets):

The bill shall be raised for this category twice a year i.e. by end of December (for period June to November) and end of June (for period December to May). The bill raised in December may be paid by the consumer either in lump-sum or in parts (not more than four times) till 30th April next year for which no DPS shall be levied. Similarly, bill raised in June may be paid by 31st October without any DPS. In case consumer fails to make payment within the specified dates, a surcharge @1.25% per month for the period (months or part thereof) shall be payable on the outstanding amount

- (c) Delayed Payment Surcharge for RTS-1, RTS-2, RTS-6 & RTS-7 shall be calculated as under:

Surcharge on arrear prior to current bill

- (i) Amount of arrear pending after previous bill date and paid before current bill date x 1.25% x (No. of months from previous bill date to Amt paid date).
- (ii) Amount of arrear pending after previous bill date and unpaid upto current bill date x 1.25% x (No. of months from previous bill date to current bill date).

Surcharge on current bill amount

- (iii) Amount of current bill paid after due date but before current bill date x 1.25% x (No. of months from 15 days after the actual due date to Amt paid date).
- (iv) Amount of current bill not paid upto current bill date x 1.25% x (No. of months from 15 days after the actual due date to current bill date).
- (d) Delayed Payment Surcharge for RTS-4 Category shall be calculated as per provision given in Rate Schedule RTS-4.
- (e) No delayed payment surcharge shall be levied on pending delayed payment surcharge.

6.8 Excess Load / Demand Penalty (Not applicable to Domestic, Snow bound and PTW Categories)

In case of consumers where electronic meters with MDI have been installed, if the maximum demand recorded in any month exceeds the contracted load/demand, such excess load/demand shall be levied twice the normal rate of fixed/demand charge as applicable.

6.9 Rounding off

- (i) The contracted load/demand shall be expressed in whole number only and fractional load/demand shall be rounded up to next whole number.

Example:

Contracted/Sectioned Load of 0.15 kW shall be reckoned as 1 kW for tariff purposes. Similarly, contracted/ sanctioned load of 15.25 kW/kVA shall be taken as 16 kW/kVA.

- (ii) All bills will be rounded off to the nearest rupee.

6.10 Meter Rent:

No meter rent shall be charged in all categories.

6.11 Electricity Duty:

Electricity duty shall continue to be levied as per UPCL's O.M. No.-2014/UPCL/Com/E-1, dated 31-12-2003. Electricity duty shall also be charged in the bills issued for provisional consumption (NA / NR basis).

6.12 Order of adjustment of part payment / installment:

Payment received in part / installment shall be adjusted towards principal amount and delayed payment surcharge in the proportion of outstanding amount under these heads.

6.13 The revised rates will be enforced w.e.f. 01-05-2011.

6.14 Calculation Logic of Bill Amount:

Sum of the following will be the total amount of bill to be charged:

- a- Energy charge (+)
- b- Fixed charge in case of un-metered supply (+)
- c- Fixed charge (Contracted load x rate x no. of months) (+)
- d- Low voltage surcharge (+) (it will be calculated on **a+c**)
- e- High voltage rebate (-) (it will be calculated on **a+c**)
- f- Energy charge on account of MCG
 - (+) When it is to be charged
 - (-) When it is to be adjusted (Credited)
- g- Low power factor surcharge (+) (it will be calculated on **a**)
- h- Excess load / demand penalty (+)
- i- Solar water heating system rebate (-) (sum of a to h or Rs. 100 per 100 Ltr. capacity of system per month, whichever is less)
- j- Additional Surcharge (+)
- k- Misc. charges as advised by division (+)
- l- Electricity duty (+)
- m- Advance deposit (-)
- n- Provisional credit (-)

Total current bill amount (sum of a to n)

- o- Arrear of Principal Amount (+)
- p- Arrear of Delayed Payment Surcharge (+)
 - (i) Upto previous cycle
 - (ii) For the current billing cycle

Total amount of bill (sum of o to p)

Data processing centres shall ensure inter-alia to maintain separate information/data of each billing cycle in respect of the above items (a to p).

Executive Engineer, CBSC, Dehradun and Haldwani shall ensure correct and timely implementation of tariff and instructions as given above. He will also ensure change / revision in input formats as are necessary to implement the revised tariff, in consultation with billing agents and with the approval of Corporate Office.

Encl.: As above.

(Anil Kumar)
Chief General Manager (Commercial)

No.....

/UPCL/RM/B-9

Of dated

Copy forwarded to the following for information and necessary action:

1. All General Managers (Distribution), UPCL.
2. General Manager (Finance), UPCL.
3. All Deputy General Managers (Distribution / Commercial / Legal / Finance / Internal Audit / Information Technology), UPCL.
4. Superintendent of Police, Vigilance Cell, UPCL.
5. Senior Accounts Officer (Commercial), UPCL.
6. All Executive Engineers (Distribution / Commercial / KCC / Test / CBSC), UPCL.
7. Office of Forum for Redressal of Grievances of the consumers for Garhwal Zone / Kumaon Zone.

Encl.: As above.

(Anil Kumar)
Chief General Manager (Commercial)

C.C.: PS to – MD / D(F) / D(O) / D(P) / D(HR), UPCL.